



## ALB integration with DocuSign

### Put your client at the centre of service delivery and complete matters quickly

Modern legal consumers expect to be able to access legal services digitally. Equipped with email and online communication channels, they are more interested in using these tools to obtain services than they are in taking the time to meet a lawyer face-to-face. This is especially true for routine matters that they want to complete quickly.

With e-signatures now widely accepted by court authorities, and with more jurisdictions accepting the practice, it's the perfect time to consider the benefits of offering your clients a more convenient signatory process. Not only will this increase client satisfaction, your firm will also save time and costs while reducing the barriers to fast matter turnaround.

#### **Introducing DocuSign**

ALB's new integration with the market-leader in e-signatures, DocuSign, offers the ability to sign any document, from any location, on any device. The freedom to easily provide signatures directly from a desktop, tablet or phone, makes the process much faster and provides an improved client experience.

Digital efficiency can now replace the cost and time-consuming activities associated with paper, postage and document chasing.

You'll have greater visibility and control with the ability to manage the entire process seamlessly.

#### **A smooth transition**

All ALB users, even those already using DocuSign, will gain additional benefits from this integration.

e-Signatures offer a smooth implementation and can be easily incorporated into your existing ALB template library. Standard fields are available for both signature and date and multiple signature fields can be added. Relevant matter contacts, who have been approved to sign matters online within ALB, are instantly available for selection.

Documents are securely emailed directly from ALB, using current contact data, to reduce the risk of unauthorised persons receiving documents.

Client signatures can be provided sequentially or all at the same time, giving you full control over when recipients receive, and sign, documents.

You can require users to sign one by one, or allow them all to sign at the same time. Subsequent signatories can see those who have signed before them.

#### **Product >**

ALB Practice and Case Management software

#### **Sector >**

Legal

# ALB integration with DocuSign

## Saving time and administration

Automated email reminders and document expiry dates can also be set to speed delivery of signed documents. This saves the time and effort that would traditionally be spent chasing signatures.

Once the document is signed and completed, notification is received within the ALB inbox, with a quick link to the matter. Within the matter history, a new column appears to reflect the completed signing status and a PDF copy of the signed document is automatically added to provide a finalised version.

## Safe and secure

With 200 million+ users across the globe, DocuSign provide comprehensive e-signature functionality that legal firms can easily use

and trust. The system is protected by world-class security with features that safeguard the integrity of the system including encryption, anti-virus software and malware detectors.

## Key benefits

- > Clients can sign on any device, 24/7
- > Decrease cost and replace time consuming manual tasks
- > Use existing template library
- > Documents are securely delivered from within ALB, utilising ALB contact data
- > Automated reminders and expiry dates speed document turnaround
- > Automated insertion of details and completed document in matter history

*"As a Corporate law firm with a diverse portfolio of legal services, we needed to find a way to manage our output across a single platform in the most efficient manner possible. ALB gave us the perfect platform from which to start."*

Philip McBride >  
Partner >  
John McKee Solicitors >



To find out more about e-Signatures for ALB, please speak to your Advanced Account Manager or **Contact Us**

## More information

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